

## **Basic Troubleshooting with Brazilian Blowout (FREE)**

### **When Proper Curl/Volume/Density Reduction Isn't Achieved:**

1. Hair was too wet when applying the mix solution
2. Hair wasn't saturated with the mix solution
3. Hair wasn't processed for the correct amount of time with the mix solution

### **Resolution for Curl/Volume/Density Reduction Issues:**

**If Curl/Volume/Density Reduction isn't achieved, completely redo the system.**

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### **Issues with Hair Texture (Dryness, Roughness, or Frizz):**

1. Hair feels dry, rough, or is straighter but still lacks hydration or remains frizzy

#### **Reason:**

**The mix solution wasn't properly rinsed out.**

#### **Resolution:**

1. Rinse the hair thoroughly for 3 full minutes with hot water.
  2. Perform 2-3 cleanses using the micro chelator until there's no residual smell.
  3. Towel dry the hair.
  4. Apply the Fragile Laminator and leave it on for 20 minutes, then rinse.
  5. Towel dry again.
  6. Dust on the Coarse Laminator (DO NOT RINSE OUT)
  7. Blow dry the hair.
  8. Flat iron the hair.
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### **Where Not to Apply the Mix Smoothing Solution:**

#### **Answer:**

The mix smoothing solution should only be applied to the stronger parts of the hair. If the curl pattern has already been elongated due to prior chemical treatments (e.g., bleach), avoid applying the mix solution to those areas. Instead, proceed with the laminators on all sections of the hair.

#### **For example:**

- Apply the mix smoothing solution to the roots and mid-lengths, leaving the ends out, while still applying the laminators to all parts of the hair during the laminator steps.
- Apply the mix smoothing solution to the roots and mid-lengths first, then apply to damage ends last 20-30 min if curl pattern is still present on the ends to start with .

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## **If the Hair Is Too Compromised to Handle Bleach Again, Can I Still Perform the Treatment?**

### **Answer:**

Yes, in this case, you can bypass the mix smoothing solution and proceed directly with the double laminators.

### **Performing Double Lamination on High Porosity Clients:**

1. Perform 2 cleanses using the micro chelator cleanser.
2. Towel dry the hair.
3. Apply the Fragile Laminator and leave it on for 20 minutes, then rinse.
4. Towel dry again.
5. Dust on the Coarse Laminator (DO NOT RINSE OUT).
6. Blow dry the hair.
7. Flat iron the hair.